



Reservation Policy

- Reservations are accepted on a limited basis. Time slots are **SET** and cannot be altered. If a guest needs to change their reservation time they can be offered another available time slot. **Parties of 9 or more need to be referred to the manager on duty.**
- There will only be 2 tables allotted for reservations per hour. If the table you reserve is more than 4 guests then another time slot must be blocked (either before or after the reservation time)
- After a reservation is taken, please ask the guest if they could **"please give us a call if they are going to be late or if they will not be able to make their reservation."**
Reservations that are late will not be contacted. Reservations that simply do not show up without calling will not be allowed to place a reservation in the future (manager/owner discretion based on circumstances surrounding).
- Guests who make a reservation, do not arrive on time, and do not call ahead to let us know they are late (later than 5 minutes) will be placed on the waitlist (provided there is a wait).
- A reservation that calls ahead to notify us that they are going to be late will have their table held for 15 minutes after their reservation time and then they will be placed on the waitlist or they can change their reservation to a future available time slot.
- Guests making reservations will be asked to arrive in Coupeville 30 minutes before their reservation time to take into account parking challenges and walking distance to the restaurant. Guests will also be asked to attempt to arrive 15 minutes before their reservation time.
- **Special Table requests can be made but they are NEVER a guarantee.** Window table requests can be made but we will let guests know that we are noting their request and if a window table is available when they arrive then it will be made available to them. Window tables may not be available at the reservation time initially requested but they can wait for a window if so desired. **We will do everything we can to ensure all reservations (4 GUESTS OR LESS) are able to sit at a window table. Please let parties of 5 or more know that a window table will not be an option.**
- A version of this Reservation policy will be posted on the website and Facebook page.
- Call-ahead wait list seating is **not** permitted

- Guests on the waitlist will only be seated if the entire group is present. Guests who are not on premise when their name is called for being on the waitlist will be skipped over to the next in line